



HE WAKA TAPU

ANNUAL REPORT

2019

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OUR WHAKATAUKI



*"Me mahi tahi tātou
mo te oranga o te
whānau."*

Working together for the
well-being of whānau.

Supporting Values

During this year He Waka Tapu, Kaimahi, Whaiora/Whānau and our Board of Trustees created our new strategic plan for the next 5 years. The HWT strategic plan identified four key values that are important to us all and underpin the way we do our mahi and support whānau.

These values will be highlighted and upheld as we deliver our services moving forward.



Manaakitanga

We are respectful and show generosity and care for others, ensuring everyone's mana is enhanced.



Whānaungatanga

We build relationships through shared experiences and working together.



Rangatiratanga

We lead by inspiring others to see what is possible.



Whakākoako

We all learn.

1. Board Chair Report

Tuia i runga, tuia i raro
Tuia i roto, tuia i waho
Tuia i te herenga tāngata
Te whare e tū nei, tēnā koe
Tū tonu, tū tonu
E ngā rangatira, ngā reo, ngā waka,
E ngā mana whenua, te hau kāinga, ngā kaitiaki o tēnei whenua tēnā
koutou katoa

Me mahi tahi tātou mō te oranga o te whānau

Once again, my congratulations to the management team and our Board of Directors for what has been another great year for the organisation. I firstly want to acknowledge Carl Pascoe who resigned from the Board in October and thank him for his contribution. I wish him well. To the rest of my fellow directors, thank you all for supporting the kaupapa of He Waka Tapu especially as we move into what looks like another year of firsts and growth.

Our relationship with He Waka Hou Trust and our co-operation to ensure we succeed in getting our new whare built at 161 Pages Rd has been a long time coming. Now the foundations are down, it won't be long before we can move into it and continue to support whānau.



Our vision has always been to ensure that we can provide whānau with services that meet their needs. Our new partnership with the Whānau Ora Community Clinic, which is opening up on site in December this year, demonstrates that we have come a long way very quickly to ensure we can meet these needs.

I have to acknowledge that this has mainly come about since the appointment of Jackie Burrows as CEO back in July 2018. Her drive, vision and business experience have certainly shown through in getting these new services operational. Jackie has been able to see the big vision of He Waka Tapu and look for opportunities and partners to achieve these goals. I thank Jackie and her great team for all the hard work they have been doing.

The growth of He Waka Tapu, in terms of personnel and contracts for new services, has been phenomenal over the last 18 months. I remember our first contract with Corrections was \$2,000 for a 10-week programme and to now see we have a budget of \$6 million per annum is unbelievable - so to all involved, well done.

Thank you to all our support people including BDO's Phillip Roth and Jenna Murray for not only being our accountants but taking a personal interest in the organisation. Your support of the mahi at He Waka Tapu and myself is much appreciated.

Lastly, to all the staff and their whānau, thank you for the great work you offer to those who come to us for support. I know that this is not easy work but it's very pleasing for me to hear comments from those in the community about how we are truly helping whānau make positive changes. Kia kaha and we all look forward to a healthy nonviolent 2020.

He waka eke noa
A canoe which we are all in with no exception

Daryl Gregory
Chair Board of Directors
He Waka Tapu Ltd



2. CEO Report

E hara taku toa,i te toa takitahi, engari kē he toa takitini

My strength is not as an individual, but as a collective.

This annual report comes at a time where we are experiencing greater need than ever in our community, with our whānau experiencing challenges of many kinds. He Waka Tapu is there for our whānau and it is with humility and great pride that I reflect on the year that has been.

We are a thriving organisation, growing in every direction and you could say that having more programmes, more kaimahi, more activity is a sign of our success. There is no doubt that we are very proud of our growth, which comes through the work of many and reflects the growing reputation we have.

However, the only real measure of our success is what changes for the whānau we serve, and this comes about through us being who we are, doing what we do, each and every day.

If you arrive at our place, I know you are welcome, whether we're expecting you or not! It's about meeting you, at the desk, in a programme, wherever we meet, and while the words may change the kaupapa is always the same. You will hear the familiar sounds of laughter spilling out across the building, a waiata drifting through the window, carrying that wairua that lets you know, you are in the right place.

Right now, as I write, construction sounds fill the air. To free up the building site we have needed to share offices, it's a bit of a squeeze for us all, and this does ask more from us. Ensuring our whānau have the right supports at the right time and in the right way is serious work, so we make sure we're well, walking our talk, and getting the right things done. We each bring our unique strengths and in doing so we are transforming our ourselves as well as our community.

Evident throughout all of our activity is our growing reputation as a provider of choice. We innovate, we are bold, we support, we are steadfast and we focus on the right things, the well-being of our whānau.

In this report you will read about how we have organised ourselves to enable our transformation, you will get a flavour of our work with whānau through our various contracts and also, what lies ahead for us.

I hope you will be as excited as we are. Our strength is each other, our whānau and our community, "E hara taku toa, i te toa takitahi, He toa takitini".

I want to thank you all for your commitment, aroha and exceptional hard work that has made this year so successful.

Jackie Burrows.



3. Integrated Safety Response

Last year we highlighted the Integrated Safety Response (ISR) as a new initiative being piloted in Canterbury through a collaboration with Te Whare Hauora, Te Puna Oranga, and West Christchurch Woman's Refuge. This initiative has steadily grown. We are pleased that Ngā Maata Waka has joined the collaboration. We were proud to have meet with the Prime Minister Jacinda Adern when she visited ISR to learn more about our mahi.

The collaboration has supported over 1,663 whānau, ensuring the right support is available at the right time. As Māori, we know that when we work in kaupapa Māori ways with our people at the center, better outcomes will occur. This is now backed up by the numbers, and an evaluation with a significant drop of 18% has occurred for re-offending.

Collaborations requires a lot of commitment, as anyone who has worked in one knows. We each have our own kaupapa, mana, practice, and bringing those together to draw on everyone's strengths takes a lot of negotiating and effort. However, our purpose is to ensure the safety and well-being of our whaiora and as this underpins our actions we work through things as they arise and together we keep going. This mahi is growing and a practice lead position has been created to coordinate activity, with Rana Holt being appointed to the role. ISR has been expanded to Hakatere –Ashburton and North Canterbury with two kaimahi roles created to provide whānau support.



He Waka Tapu has been involved in a new pilot to offer support to whaiora who are being held in police care and are awaiting a court appearance. Our kaimahi have what it takes to meet the many challenges faced by whaiora at times like this, they uphold the dignity of each person they support, at what is often a crucial time.

Wrap around support that is practical and meets the needs of our whaiora at that time is also part of this pilot. Most whaiora who have taken up this support have not re-offended. At 82.7%, four out of every five is a massive drop in offending that can only serve our whānau well.

In collaboration we are also in the early stages of whāngaia co-deployment with NZ Police, to ensure there is a kaupapa Māori response available. We continue to be involved in Te Herenga Tangata, the initiative with Ngā Maata Waka, Te Whare Hauora and Te Puna Oranga, where we collaborate to support whānau who have experienced low to medium family harm. By working together kaimahi can ensure whānau receive the right supports in the right way, once again whānau centered ways are resolving long standing issues for our whānau.

4. 0800 HEYBRO

Having someone to talk to when you know you can't do it on your own is at the heart of 0800HEYBRO. This 24/7 helpline is designed for tāne who need a hand to ensure they don't hurt a loved one or whānau member.

Four kaimahi are rostered to run the service, each with their own lived experience which enables them to create meaningful connections for tāne who call. They can de-escalate a situation, and if the caller is in Ōtautahi ongoing and immediate support is provided with a pickup service to get them to a safe place and out of harm's way. From there a safety plan is developed, which is recorded in the database to ensure whānau receive the support they need.

The ISR initiative provides support for a 0800HEYBRO navigator who also works with the Police Family Team to assist those who may be appearing in court.

The service is available from the Cape to the Bluff, with referrals made to local services wherever possible.

Read a great article produced by Matthew Scobie at Te Karaka
https://ngaitahu.iwi.nz/our_stories/hey-bro-tk83/



24/7 SUPPORT LINE FOR MEN

5. COMMUNITY WELLNESS

Coming together as community is what we do well, and as such its central to our well-being. We offer a number of well-being events and activities for whānau, and we keep them free to make it easy to get involved.



Suicide Prevention Symposium Ko Au te Timatanga

How do we start the dialogue about this serious issue, in ways that engage whānau, especially rangatahi?

He Waka Tapu hosts a symposium each year, the theme this year was 'Ko Au te Timatanga - Its starts with me!' Over 600 people in our community attended, with guest speakers from across Aotearoa sharing their wisdom and whakaaro.

We appreciate the mahi of early bird media who produced the wrap up video this year.

<https://www.facebook.com/268973503204589/videos/2350886778484771/?t=0>

We are doing something right here and next year we will expand this event, to run over two days, 27-28 August 2020. One day will be for professional development and the second day open for all to attend.



Beachside 2 Eastside

Beachside 2 Eastside is a community hīkoi that is part of the annual Christchurch City Council Walking Festival. This hīkoi provides us with a chance for others to see our neighborhood with fresh eyes, and maybe as we see it. That is, vibrant, beautiful and with unique scenery. We hope that some misconceptions get put aside as this hīkoi attracts people from all walks of life.

Up to 100 whānau from all walks of life took part this year starting at Beachside (New Brighton Library), going through the heart of Eastside, taking in the ACTIS community Centre, the New Haeata Community Campus and finishing at He Waka Tapu with a light kai and refreshments.



Pae Ora- City2Surf

1200 Māori whānau, including 100 kaimahi all wearing matching tee's and taking part in the annual City2Surf fun run makes this event a massive highlight for our city. The free registration, which includes the tee-shirt, helps whānau to get involved, from pēpi to kaumātua. The Māori community takes to the streets with laughter and tautoko flowing freely. The tragic event in the city just prior to this day has served as an important reminder of the need for us to unite, be seen, and stay connected. We also gave whānau an opportunity to talk about how best to eliminate family violence, with over 100 people taking up the conversation.

A highlight this year was mau rakau warm down held on the main stage with our rangatahi up the front showcasing their skills and unique strengths.

The team who organise this, work tirelessly to make this a day to remember, you can watch the video here

https://www.facebook.com/268973503204589/videos/312_839542760638/?t=0

Registrations will be out soon for 2020, look out for it and get involved!



6. Te Pā Tipu

Te Pā Tipu is our community outreach team that supports the treatment and well-being plans for over 3500 referrals that came into our service this year. We work in a whānau ora integrated approach to ensure that our whānau are at the center of their care, they can access the services they need when they need them.



Creating seamless plans that meet whānau where their needs are; requires exceptional skill and tenacity, particularly in a health system that operates a bit differently. This requires advocacy and waving the banner for whānau and coaching whānau to do the same.

Manager Maree Edwards is the wāhine who leads by example here. With her team of 21 kaimahi supported by Team Leader and the Integration Coordinator. They bring their energy and passion to shift the balance here and ensure that Māori can get health services they need. Step by step they remove the barriers to health care that have existed for far too long.



Kaimahi connect whānau to services from Kaikoura to Timaru, navigating the myriad of external relationships that are primarily within the primary health sector.

A new offer will soon be available to our community. We are excited by the development of 'Te Pā Ora - the space of well-being' which will allow whaiora to select seeds of knowledge relevant to them. A wide range of mahinga will be available, focused on growing and nurturing one's wairua, whānau, tinana and hinengaro. Keep an eye out for this.

7. Hakatere

We have achieved a milestone for whānau living in Ashburton, who now have access to our support, with the opening of an office in the heart of town at 111 Tancred St. The facility was opened on 30 September and builds on the work of our Hakamaru based team who have supported whanau in this area for four years. Two additional kaimahi join this team as the Integrated Safety Response has expanded into Hakatere. The new office provides us with new opportunities for whanaungatanga, as Barnardo's Mana Ake team, who deliver well-being in schools is co-located with us.

The office itself has street frontage, and shares space with the YMCA and AMI in an arcade. Our newest office is open daily from 8.30am -5.00pm daily, and you are most welcome to come by to say "Kia ora" when you are next in town.

Our Hakamaru team have their own technology that builds connections in the community, www.piri.org.nz was created to have a whānau focus, maintain strong connection to well-being and to share health and well-being messages and initiatives.

Community Kai 2019 project is one of these great initiatives to enable whānau to grow kai. Bunnings and South Pacific Seeds Methven have supported the Hakamaru team by providing seeds and creating free raised gardens beds that enable whānau to grow their own veges and share the produce. Whakakoako is alive and well as they share knowledge and create a sense of belonging and connectedness within the community. Initiating projects and then working together to make them happen is one of the many reasons our He Waka Tapu whānau are thriving alongside tangata whaiora.





8. 2020

He Waka Tapu are keenly anticipating the opening of the New Health Hub. This facility will bring together our new General Practice service, along with our Whānau Ora community clinic, physiotherapy, and Rongoā, with potential to have dentistry and midwifery in the future.

For kaupapa Māori health services to be available alongside mainstream marks a new era for our whānau, our community and fulfills a dream long held by many at He Waka Tapu. We will be able to offer choice, a wraparound service, and most of all a whanau welcome for our whaiora.

We have been accepted into this MSD led collaboration (Whānau Resilience) through a joint process with Te Whare Hauora, and West Christchurch Women's Refuge. Together with agencies we will be co-designing to strengthen whānau. Watch this space for innovation, new approaches and greater community connection.

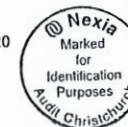
Continuing to grow Te Reo across the organisation is a priority with 19 kaimahi graduating this year with level two NCEA. Next year will see HWT support kaimahi to develop further in the language revitalisation of Te Reo.

Statement of Comprehensive Revenue and Expenses

He Waka Tapu Limited
For the year ended 31 March 2019

	NOTES	2019	2018
Revenue			
Revenue from Exchange Transactions	2	35,812	4,229
Revenue from Non-Exchange Transactions	2	5,219,659	4,254,397
Other Income	2	546	3,384
Total Revenue		5,256,017	4,262,010
Total Revenue		5,256,017	4,262,010
Expenses			
Accounting Fees		47,490	50,542
Audit Fees		4,685	4,004
Depreciation	13	99,154	112,252
Funding Expenses	5	379,181	237,138
Occupancy Expenses	4	219,259	252,272
Personnel	7	3,319,710	3,081,655
Vehicle Expenses		169,027	135,510
Other Expenses	6	326,502	381,306
Total Expenses		4,565,009	4,254,678
Surplus/(Deficit) for the Year		691,008	7,332
Total Comprehensive Revenue and Expense for the Year		691,008	7,332

These financial statements are to be read in conjunction with the accompanying Notes and the Independent Auditor's Report. These statements have been audited.



Statement of Changes in Net Assets/Equity

He Waka Tapu Limited

For the year ended 31 March 2019

	2019	2018
Net Assets/Equity		
Opening Balance	1,537,981	1,530,650
Current Year Earnings	691,008	7,332
Total Net Assets/Equity at the End of the Year	2,228,990	1,537,981

These financial statements are to be read in conjunction with the accompanying Notes and the Independent Auditor's Report. These statements have been audited.



Statement of Financial Position

He Waka Tapu Limited

As at 31 March 2019

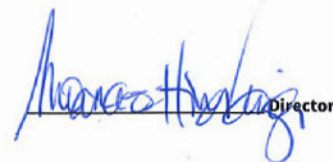
	NOTES	31 MAR 2019	31 MAR 2018
Current Assets			
Cash and Cash Equivalents	8	859,824	599,929
Receivables and Other Current Assets	9	625,025	344,708
Term Deposits		1,034,902	1,000,000
Total Current Assets		2,519,751	1,944,638
Current Liabilities			
Payables and Other Current Liabilities	10	142,255	95,640
Income in Advance	11	60,811	296,978
Employee Benefit Liability	12	333,271	247,286
Total Current Liabilities		536,337	639,904
Working Capital		1,983,414	1,304,733
Non Current Assets			
Property, Plant & Equipment	13	245,576	233,248
Total Non Current Assets		245,576	233,248
Net Assets		2,228,990	1,537,981
Equity			
Accumulated Funds		2,228,990	1,537,981
Total Equity		2,228,990	1,537,981



Director

27/11/2019

Date



Director

27/11/19

Date

These financial statements are to be read in conjunction with the accompanying Notes and the Independent Auditor's Report. These statements have been audited.

